**Recording Sheet for Oral Questioning**

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| Candidate’s Name: |  | | | |
| Occupation | Hardware and Network Servicing | | | |
| Unit of Competency: | 01, 04, 06, 07, 09, 10,11,12 | | | |
| Oral/interview questions | | | Satisfactory response | |
| Yes | No |
| **Q1**. What factors do you consider to establish a new network for an organization? | | |  |  |
| **Q2**. What common elements should be included while creating network technical documentations? | | |  |  |
| **Q3**. How do you assist the remote site user when he/she cannot access the internet in your organization? | | |  |  |
| **Q4.** What procedures do you follow to provide training for a new staff on how to use the Network infrastructure of your organization? | | |  |  |
| **Q5.** How could you improve the quality of the network service in your organizations? | | |  |  |
| **Q6.** Assuming, you are facing a problem while working as a Hardware and  Network Technician in the work place, to whom you will report? | | |  |  |
| ***Q7.*** What mechanism do you use for efficient and effective performance of your staff under your leadership*?* | | |  |  |
| The candidate’s underpinning knowledge was:  Satisfactory  Not satisfactory  | | | | |
| Assessor’s Signature: | | Date: | | |
| **Acceptable answers are:** | | | | |
| **A1.** The candidate must provide **at least two** answers from the given possible answers bellow:   Cost /budgets of the organization   Organizations requirements   User requirements | | | | |
| **A2:** The candidate must provide **at least three** answers from the given possible answers bellow:   Physical Network Design   Logical Network Design   Naming Convention   IP Address range (schema)   Version and type of Operating System and other Application   Device specifications | | | | |
| **A3.** The candidate must provide the given possible answers | | | | |

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|  Gather detail information   Identify the Problems   Provide solution based on the identified problems |
| **A4.** The candidate must provide the possible answers from:   Prepare training manuals/materials   Plan for a training   Conduct training   Evaluate the training as it is done according to plan. |
| **A5.** The candidate must provide at least 2 from the given possible answers   Clearing from malicious codes(viruses, worms, others)   Upgrading the devices   Updating patches and packs of Softwares   Filtering unwanted Network traffics |
| **A6.** The candidate must provide the given possible answer   Immediate supervisor |
| **A7.** The candidate must provide at least 2 from the given possible answers   provide the responsibility   supervise and follow up   Provide training, assistance and support on the given responsibility. |